uonews

Universal Orlando Resort™ Team Member Newsletter

August 6 - 19, 2018

INSIDE THIS ISSUE

New Details on **Halloween Horror Nights™ 2018**

Islands of Adventure™ Ranked **#1 Amusement Park in the World** by TripAdvisor® Travelers

Meet Our New **ARNP** and **Well-Being Coordinator**

Spotlight on CityWalk: **Jimmy Buffett's® Margaritaville®**

ROCK the UNIVERSE

UNIVERSAL ORLANDO RESORT™&©

Florida's Biggest Christian Music Festival

Guests can experience two nights of powerful music from today's most popular Christian artists at Universal Studios Florida.

See inside for this year's concert lineup!

PRODUCED BY TEAM MEMBER COMMUNICATIONS

UNIVERSAL STUDIOS FLORIDA™ • UNIVERSAL'S ISLANDS OF ADVENTURE™ • UNIVERSAL'S VOLCANO BAY™ • UNIVERSAL CITYWALK™

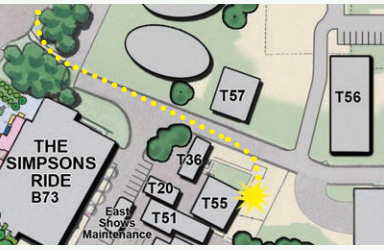
What's New

BUILDING A BETTER UNIVERSE

Make Your Mark! – Special Event

Universal Creative, the design and development team behind our extraordinary attractions, is excited to give UO Team Members the unique opportunity to leave a lasting mark on the newest attraction coming to Universal Orlando Resort!

Come by **Thursday, August 9, 2018** between 6:00am and 1:00pm to sign your name on a piece of steel that supports one of the most important show scenes in this new attraction.



The signing event will take place backstage at Universal Studios Florida adjacent to **Trailer 55** near B73 (The Simpsons Ride™). Team Members should enter the area through the backstage pathway nearest the Coca-Cola Refresh Lounge.

As a reminder, no photography will be allowed backstage during this opportunity.

There's Still Time to Take the 2018 TSAT Survey!

If you haven't had an opportunity to participate in the 2018 TSAT Survey yet, there's still time - take the survey online or in person at Soundstage 33.

Online

Team Members can take the survey online at their desks or at a computer in their work location anytime now through Friday, August 10.

Soundstage 33

8:00am – 7:00pm • Wednesday, July 25 - Wednesday, August 8

TSAT2018

It's More Than Just a Survey.

Help Us Build a Better Universe!

The Biggest Names in Christian Rock are Back for Rock the Universe™

Acts to Perform at the Music Plaza & Hollywood Stages

Rock the Universe – Universal Orlando Resort

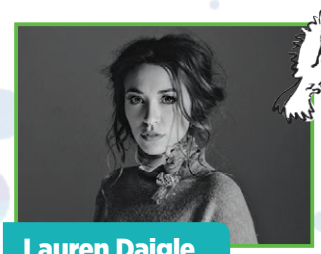
Get ready to Rock the Universe. Guests will experience two nights of powerful tunes from Christian Rock's brightest stars at Universal Studios Florida™. There's even more to experience beyond the main stages, with a Candlelighting Ceremony, Sunday Morning Worship Service, and the live-music FanZone presented by Coca-Cola®. It's an unforgettable weekend of faith and fun.

FRIDAY, SEPTEMBER 7

MUSIC PLAZA STAGE

Jesus Culture

TobyMac



Lauren Daigle

HOLLYWOOD STAGE

Red

Zach Wiliams

Trip Lee

SATURDAY, SEPTEMBER 8

MUSIC PLAZA STAGE

Casting Crowns

for King & Country

Family Force 5

HOLLYWOOD STAGE

Brandon Heath

Andy Mineo

Ryan Stevenson

Sunday Morning Worship Service

Celebrate a weekend of music, fellowship, and ministry at this non-denominational worship service. Admission is free with any Rock the Universe ticket, but due to this event's popularity, reservations are required. Guests can sign up at **RocktheUniverse.com** to secure their spot.

Sunday Morning Worship Service

SUNDAY, SEPTEMBER 9

9:30am & 10:45am

FEAR FACTOR LIVE

Reservations at RocktheUniverse.com

In the Spotlight

Universal's Islands of Adventure Chosen Best Amusement Park for the Fourth Year in a Row!

TripAdvisor® recently announced the winners of its Travelers Choice™ awards for Amusement Parks and Water Parks. The votes are in, and Universal's Islands of Adventure is ranked #1 Amusement Park in the World by TripAdvisor® travelers for the fourth consecutive year, 2015-2018!

Plus, this year Universal Studios Hollywood™ ranked fourth and Universal Studios Florida™ ranked fifth on the Top 10 Theme Parks in the World list!

Winners were chosen based on millions of reviews and opinions from the world's largest travel community. This continued recognition is an incredible achievement as we continue to pursue our vision to be recognized as the number one entertainment destination in the world!

Universal Orlando On-Site Resorts Among USA Today's 10 Best

The results are in! USA Today's "10 Best Amusement Park Hotels" have been chosen for 2018, and we are proud to announce that all five of Universal Orlando's on-site hotels made the list. **Tom Roditus**, Senior Vice President of Loews Hotels, had this to say: "To know that readers and fans voted not one, but all of our on-site hotels as among the best amusement park hotels in the country is a tremendous honor. It confirms that our commitment to our guests and a seamless destination experience is resonating in a powerful way. I could not be prouder of what we've been able to accomplish together as partners."

2nd Place - Universal's Cabana Bay Beach Resort

5th Place - Loews Portofino Bay Hotel™

7th Place - Loews Royal Pacific Resort™

8th Place - Loews Sapphire Falls Resort™

9th Place - Hard Rock Hotel®

Congratulations to all of our teams who contribute to the unforgettable experience our Guests have when they stay with us at Universal Orlando Resort!

THIS JUST IN

New Original Content House Announced - Carnival Graveyard: Rust in Pieces

They'll laugh. You'll scream.

The pieces and parts of multiple carnivals have been gathered and left to rot. Bright colors turn to rust, cotton candy decays, and funhouses cave in. The caramel-coated carnivals of yesteryear have long died, but something sinister has festered within the decay. Welcome to Carnival Graveyard: Rust in Pieces at Universal Orlando's Halloween Horror Nights™ — where all trespassers must pay... with their life.

Ride parts have become instruments of torture and the walls have been painted in the blood of those foolish enough to enter. These carnies won't stop until they've had their fun-filled revenge. This carnival graveyard holds one of the most intense, creepy, and gore-filled experiences this year. Extra attention was paid to each character in the house. They each have a specific job and individual backstories, distinct looks, functions and more. We're excited for our Guests to meet this human-hunting cast of characters.

Get the Latest and Greatest on Halloween Horror Nights

There are many ways to stay connected to Halloween Horror Nights!

In addition to the official website at halloweenhorrornights.com, be sure to visit UO's official blog, Close Up, at blog.universalorlando.com.

You can also follow our official channels on social media! Remember to share your scares using **#HHN28**:

Facebook
facebook.com/halloweenhorrornightsorlando
Twitter
twitter.com/HorrorNightsOrl
Instagram
instagram.com/horrornightsorl
Snapchat
snapchat.com/add/UniversalORL

*Be sure to adhere to our Social Media and Blogging Guidelines policy. For details, visit **UOTeam.com/termsofuse**.*

For Your Benefit

IMPORTANT NOTES

Free Mammogram Screenings Coming in August

For your convenience, UO's Benefit Department, in cooperation with Florida Radiology Imaging, is once again offering on-site mammogram screenings on August 22, 23, and 24. Screenings are FREE and available to all UO Team Members and dependents who are covered by a UO Medical Plan and meet the eligibility requirements.

We will provide mammogram screenings only. If you have been experiencing breast issues or need a follow-up exam, please see your physician rather than participate in these screenings. Baseline mammograms are recommended at age 40.

NOTE: Screenings are by appointment only. To secure your appointment, visit or call **TeamCare at UO at 407-224-2773.**

Have You Named a Beneficiary to Your Life Insurance Policy?

Did you know that ALL Universal Orlando-paid Team Members have a company-paid life insurance policy? Universal Orlando is proud to provide the following policies to our Team Members:

- Casual/Seasonal/Temporary Team Members - $5,000 of life insurance
- Regular Team Members - 1x annual salary of life insurance

IMPORTANT: Please make sure to name a beneficiary to your life insurance policy. Simply log into the Self-Service Center from **UOTeam.com** and select the 'Life Insurance Summary' link under 'My Benefits' to view your life insurance coverage and instructions on how to name or update your beneficiary information.

Are You Saving For Your Future with a 401(k) Retirement Plan?

Many of us are saving for a wide range of purposes that are important to us: a new home, a new car, a trip to Europe, or our child's education. But others are not saving for one of the most important needs - *our future.* Today, some folks are facing a retirement savings crisis. We are simply not putting enough away to support ourselves in our later years.

The Universal Orlando 401(k) Retirement Plan is a great tool that can assist us to save for our retirement years. The Universal Orlando 401(k) Retirement Plan, allows Team Members to put money aside, tax-free, while also earning a great company match. **Universal Orlando offers a match of 100% on the first 3% of our payroll deferrals and 50% on the next 2% - so for every $5 you contribute, you receive $4 via the UO match (up to IRS limits).**

Think about it. Tax deferred contributions, UO company match, diverse investment options, and comfort in knowing you are "paying yourself first" to help with your future financial security. If you are not participating in the Universal Orlando 401(k) Savings Plan, you might consider learning more. If you are participating, take another look at your contributions and investment strategy to make sure it is aligned with your long-term goals. It could be the smartest move you make this year.

ALL Team Members are eligible to participate in the Plan after completing 1,000 or more service hours. Start saving today for your retirement future by enrolling at **www.401k.com or by calling 800-855-5095.**

Meet Our New Well-Being Coordinator, Shante Williams

get healthy! UNIVERSAL ORLANDO RESORT Team Member Wellness Program

Please join the Benefit Department in welcoming **Shante Williams**, our new Get Healthy! Well-Being Coordinator to UO. Shante will focus on creating a comprehensive wellbeing strategy and calendar of company-wide wellbeing events throughout the year to best support the needs of Team Members at UO. The Get Healthy! Program is designed to empower Team Members to engage in a healthier lifestyle by providing opportunities, services, and educational resources. Get Healthy! focuses on:

Weight Management • Stress Management • Tobacco Cessation • Wellness Screenings • Preventative Health Health Education Presentations • Incentivized Wellness Challenges

Team Members are encouraged to take advantage of the affordable and convenient on-site programs, wellness challenges, and other health improvement tools and resources. Cigna medical members are also eligible to receive free telephonic and online coaching. Contact Shante at 407-224-5166 or by emailing GetHealthy@universalorlando.com.

Florida Hospital Medical Group at TeamCare Welcomes Kelly Krueger, ARNP, FNP-C to the Team

TeamCare Florida Hospital Medical Group and Walgreens

Please join TeamCare in welcoming **Kelly Krueger**, an Advanced Registered Nurse Practitioner (ARNP) and Certified Family Nurse Practitioner. Kelly brings over 28 years of experience with her to TeamCare with a focus on patient centered care. After starting her career as a certified nursing assistant in 1989, she continually added to her education and skills. Kelly is an honors graduate of Kaplan University where she completed her Bachelor of Science in Nursing and her Masters of Science, Family Nurse Practitioner. Kelly also spent a few years of her nursing career in an emergency room setting focusing on quality and compassionate care.

TeamCare, managed by Florida Hospital Medical Group, provides UO Team Members with access to a convenient onsite location providing health screenings, preventive care, diagnosis and treatment of chronic illnesses, non-work related urgent care, and direct access to high level specialists, if referrals are needed. In addition to convenience, TeamCare accepts UO's Cigna medical coverage at a reduced co-pay (only $10). TeamCare also accepts other insurance plans. Please check with the staff at TeamCare prior to your visit to determine if your insurance plan is accepted. Payments are due at the time of service.

Need to cancel your TeamCare medical appointment?
Please call at least 2 hours in advance of your scheduled appointment. Your fellow Team Members will appreciate your courtesy as this may allow them an opportunity to utilize the cancellation.

Arrival Time for TeamCare Appointments
All patients are asked to arrive at least 15 minutes prior to your appointment time, while new patients are asked to arrive 20 minutes prior. New patients will need to complete a New Patient Packet. To expedite this process, you may pick up a New Patient Packet in advance of your appointment.

UNIVERSAL CITYWALK™ ORLANDO

SPOTLIGHT

Jimmy Buffett's MARGARITAVILLE

You've heard the expression "it's 5 o'clock somewhere," but there is one place in CityWalk where it's always 5 o'clock. This month, we are shining the spotlight on **Jimmy Buffett's® Margaritaville®** - an ode to island life inspired by the musical stylings of the renowned Jimmy Buffett.

We had the pleasure of speaking with General Manager, **KJ Nard** and Assistant General Managers, **Samantha Mosca** and **Katalina Jaramillo** to find out more about what makes Margaritaville a true paradise.

Food

The menu features everything from the classic Key West Chicken Quesadilla to the signature Cheeseburger in Paradise®. A crowd favorite is the LandShark Lager® Fish & Chips, or if you're looking for something a little more adventurous, the **Volcano Nachos** will not disappoint. The restaurant can also provide Vegetarian and Gluten Free menus.

Drinks

Margaritaville definitely earns its name with the wide variety of margaritas offered. From the Mango Margarita to the Who's To Blame®, Enjoy blended beverages at your table, or at one of five bars, which includes the Lone Palm Airport. In fact, Margaritaville made it into the Guinness Book of World Records by setting the record for the World's Largest Margarita! Additionally, the drink menu includes a delicious variety of alcoholic and non-alcoholic concoctions.

Entertainment

Where do we begin? It's a high-energy, vacation party 7 days a week with a live band inside and guitar soloist on the Porch of Indecision starting at 5:00pm. You can also check out a live broadcast of Radio Margaritaville on Sirius XM from Wednesday - Sunday and even a steel drummer during peak seasons. Plus, in the evening, you can't miss the stilt-walkers who can make balloon animals, hats, and of course shark fins! And, one of the most epic entertainment elements is the "Active Volcano" located behind the main bar. Every half hour, watch an "eruption" of sound, lighting, and water effects.

Merchandise

Want to bring a piece of paradise home? Take your pick of merchandise at Margaritaville's retail store "Smuggler's Hold." The product lineup includes bathing suits, t-shirts, hats, blenders, margarita mix, home décor inscribed with clever quips, and much more!

Décor

Everything inside and outside the restaurant is intricately themed to bring Jimmy Buffett's paradise to Orlando. The "Marina Floor" is designed to represent the Miami Marine Stadium where Jimmy Buffett performed in his "Live by the Bay" video, with boats docking in the marina to see the show. Outside the venue, the Lone Palm Airport can be easily spotted by the 1947 Grumman Albatross plane that covers it. This is the "Hemisphere Dancer" - Jimmy Buffett's actual plane!

As the story goes... **Jimmy and Bono, lead vocalist of U2, were flying over Negril, Jamaica when they decided to land and have lunch.**

The Jamaican Government mistook them for drug smugglers and shot at the plane (which inspired his song "Jamaica Mistaica"). ***Look close enough and you will find the patched bullet holes.***

Exclusive
TEAM MEMBER DISCOUNT:
Now through August 31

Come experience Margaritaville for yourself! Team Members with a valid UO ID receive **one (1) free appetizer per group/table with the purchase of an entrée** during the month of August (excludes Volcano Nachos, not valid at Lone Palm Airport).

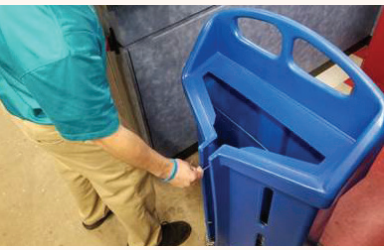
Around Our Universe

HERE TO HELP

Wardrobe Updates

Check out these latest updates at Wardrobe and be sure to stop by the Guest Service desk if you have any questions:

- **B-2 Expansion Updates Now Digital:** A new monitor has been installed in the hallway near U-Shop in the main Wardrobe building. When an item is moved from the current building to B-2, it will be updated here, as well as the directory.
- **Hanger Returns:** New hanger receptacles have been put in place at Wardrobe exits. Please follow these steps to ensure hangers are safely stored:
  - Drop hanger while keeping it flat with the hook facing you.
  - Follow the hanger down so that it falls flat.
  - Do NOT just drop a hanger into the bin, be sure it is stacked.



Donate Supplies to Support Local Students in Need!

Imagine a child starting school without crayons, pencils, or a notebook. The beginning of the 2018-19 school year is right around the corner and children in Central Florida are in desperate need of back-to-school items.

As you're shopping for school supplies for your family, or if you just want to help someone less fortunate, please consider adding one more notebook or one more set of crayons for kids in need.

ITEMS NEEDED:

Backpacks · Crayons & Pencils · Spiral Notebooks · Notebook Paper Color Pencils · Markers

DROP BOX LOCATIONS

Wardrobe · B-110 · B-20 · B-114 · B-32 B-22A · Commodity Circle · CityWalk Admin · CityWalk Wardrobe (NPS) · The Promenade Exchange Drive · Lakewood Plaza · Volcano Bay Admin

Donated items will benefit **A Gift for Teaching** and **Qualified UO Team Members**

Questions? Contact Community Relations 407-224-6783

Passholder Appreciation Days Begin August 13

For the fourth year, Passholder Appreciation Days is returning to Universal Orlando Resort. From August 13 to September 30, 2018, Annual and Seasonal Passholders will have access to exclusive events, discounts, and benefits, including:

- **Passholder Appreciation Night Event**
- **Passholder Buttons**
- **Early Park Admission at Universal Studios Florida and Islands of Adventure for All Passholders**
- **Early Park Admission at Universal's Volcano Bay for all 3-Park Passholders**
- **Discount on Rooms at Loews Sapphire Falls Resort™ & Univeral's Cabana Bay Beach Resort**
- **Discount on Caribbean Carnaval Tickets**
- **Universal Express™ Pass Discount**
- **Dining Discount for All Passholders**
- **Coca-Cola freestyle® Discount**
- **Blue Man Group Orlando Discount**
- **Rock the Universe™ Ticket Discount**

Passholder Appreciation Night

On August 26 from 8:00pm until midnight, Passholders are invited to an exclusive after-hours event that will provide them access to select attractions and venues at Universal Studios Florida.

Tips for Interacting with Passholders During Appreciation Days

As a Team Member at Universal Orlando, we always want to make sure that we are showing our Passholders how much they mean to us, and this is especially important during Appreciation Days. When you encounter a Passholder, go the extra mile and say "thanks for celebrating Appreciation Days with us" or "thanks for being a part of our UOAP family."

INTRODUCING PASSHOLDER BUTTONS

The first of four new collectible buttons with unique UO branding will be available to Passholders beginning on Passholder Appreciation Night. **"I Don't Need a Map" is the first in the series and it's available from August 26 - September 30, or while supplies last.** A new button will be released each month through December and will be free to Passholders when they visit the parks on a first come, first served basis. All buttons can be picked up at Guest Services locations at Men in Black™ in Universal Studios Florida and Marvel® in Universal's Islands of Adventure.

In the Volunteer Spotlight: Evan Yaros

Hometown: Orlando

Role at UO: Status Event Operations Team Leader **Years with UO:** 7 years

Volunteer Organizations: Boy Scouts of America

Years Volunteering with these organizations? I have been volunteering for the past 8 years in Scouting and I received my Eagle Scout Award in 2010.

What does your Volunteer role consist of?
I am an Assistant Scoutmaster for Troop 23 and I am the Advisor for the Colonial District Flag Honor Guard Crew 911. I also am the Webelos Woods Chief for our district where I plan, develop, and carry out a weekend-long campout for 1st and 2nd year Webelos Cub Scouts. Lastly, I am on the committee for our Council Jubilee that we have every two years in December.

What was your most memorable experience?
In 2015, our past Crew Advisor "Red" led a flag retirement ceremony for the Webelos Woods event. Being able to teach young men the respect and honor that is needed for a flag retirement really hits you emotionally. It reminds you the importance of teaching our youth the importance of patriotism. Teaching them what is respectful – and what is not – is truly important to me and I encourage everyone to participate in a flag retirement ceremony sometime in their lifetime.

Team Members Only

UOTMS
Universal Orlando Resort™ Team Member Services

SPORTS LEAGUES

2018 Kickball League

Register to reserve your spot in the 2018 UO Kickball League! The League plays on Mondays from September 10 - November 5. The Captains meeting will be Monday, September 3 at 5:30pm in the B-111 training rooms.

Team Payment Deadline:
Friday, August 24
$324 per team / 6 players minimum

Register at UOTeam.com/Sportsleagues
You must have an active Universal Orlando Team Member or third party partner ID to participate.

2018 Soccer League

Register to reserve your spot in the 2018 UO Soccer League! The League plays on Tuesdays from September 18 - November 20.

Team Payment Deadline:
Friday, August 31
$370 per team / 8 players minimum

Register at UOTeam.com/Sportsleagues
You must have an active Universal Orlando Team Member or third party partner ID to participate.

ACTIVITIES

UO Day with the Tampa Bay Rays

The Tampa Bay Rays are offering Universal Orlando Team Members discounted tickets for the **Tampa Bay Rays vs. Boston Red Sox game.**

Purchase your tickets today at groupmatics.events/teammembers/ and receive a Ray's hat of your choosing. Kids two years old and younger get in free. Vehicles with four or more people will receive free parking at the event.

Sunday, August 26 / 1:10pm / Tropicana Field
$39 a ticket / Lower Level

Diversity Inclusion
UNIVERSAL ORLANDO RESORT™

UPCOMING EVENTS

MyAbilities – *In the Blink of an Eye Experience*
Wednesday, August 8 / VIVO Italian Kitchen™ / Noon - 1:30pm

MyAbilities Network

Join us for this experiential learning as we immerse ourselves in the world of vision loss and continue the etiquette series to identify and positively interact with individuals with varying abilities.

Please note: you will be required to be blindfolded in order to fully participate in this session.

Women's Network – *Know Your Value: Get Aligned for Growth*
Thursday, August 16 / CityWalk's Rising Star™ / Noon - 1:30pm

Women's Network UNIVERSAL ORLANDO®

Recognized for empowering women around the country, the *Know Your Value* movement and brand was launched by NBC News' very own Mika Brezinski, best-selling author and co-host of MSNBC's "Morning Joe." To know yourself is to know your true value. Join us to learn from **Anne Nicholas**, Vice President Affiliate Marketing, NBC Network, on how to define your core strengths and personal brand to create your own road map for success!

Visit **UOTeam.com/diversity** and click **"Event Sign Up"** to register for these events

Sign Language Service available upon request via registration system. Please note ASL Interpreters are subject to availability.

FAIRWINDS Credit Union Offers Limited Mortgage Special!

UO Team Members can enjoy no closing costs* and a discounted mortgage rate. Stop by the ***FAIRWINDS*** UO Branch (T-16) today and learn how you can save THOUSANDS on your mortgage. No appointment necessary.

FAIRWINDS

Equal Housing Lender. *All normal closing costs are paid by *FAIRWINDS*. Certain restrictions apply and subject to approval. Offer subject to change.

QUICK CUTS

Share Your Celebrations

- Congratulations to **Kristyne Larsen** and **Bryce Larsen** from Entertainment on the birth of their child, Nolan P. Larsen, on April 18.
- Congratulations to **Danielle Owens** from Operations on the birth of her child, Greyson Alexander Owens, on June 28.
- Congratulations to **Shabeli Molina de Jesus** from Entrance Operations and Chase Lach on the birth of their child, Aaron Chase Lach, on July 8.
- Congratulations to **Josh Smith** from Food & Beverage and David Eskola - the couple wed on July 16.
- Congratulations to **Annina Kreiser** from Universal Creative and David Kreiser - the couple celebrated their 1st wedding anniversary on July 30.
- Congratulations to **Raimunda Muniz** from Merchandise and Fernando Muniz - the couple celebrated their 41st wedding anniversary on August 5.
- Congratulations to **Allison Cioffi** from Security and **Harold Cioffi** from Food & Beverage - the couple celebrates their 8th wedding anniversary on August 14.
- Congratulations to **Annette Diaz de Vicente** from Food & Beverage and Gerardo Vicente - the couple celebrates their 20th wedding anniversary on August 15.
- Congratulations to **Esmeralda Garay** from Attraction Operations and **Eduardo Gomila Jr.** from Technical Services - the couple celebrates their 12th wedding anniversary on August 26.

Are you celebrating a recent wedding anniversary, engagement, marriage, birth or adoption? Tell us about it and we'll feature it in an upcoming issue of *UO News*! Simply visit **UOTeam.com/celebrations** and fill out the easy-to-use form with your information.

Milestones Correction

In our previous issue, we misidentified the work location of **Melanie Alft** in the July Team Member Milestones. Melanie is a member of the **Parking & Transportation** team and we regret the oversight. Congratulations to Melanie on her 10th anniversary with Universal Orlando Resort.

UNIVERSAL ORLANDO RESORT

There Will Be More...

Something uonews is Coming.

All-New Communication Tools Coming This Fall

Changes are in store for our Team Member communication tools, based on your feedback! We continually evaluate the effectiveness of our communication tools and are introducing some new ways for you to stay connected to what matters to you most as a UOTM. Here's a sneak peek at what's to come:

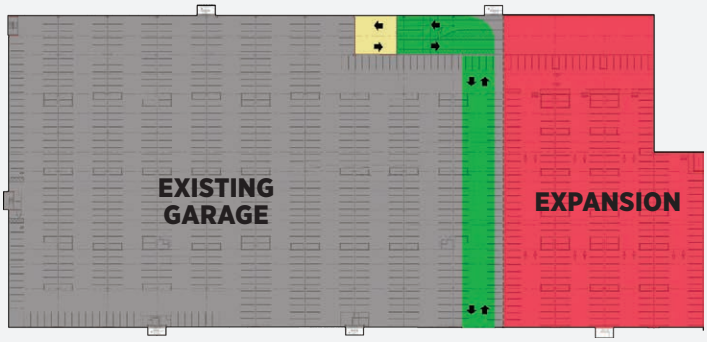
- ***UOTM Insider*** monthly magazine with an inside look at Team Member life at UO
- **Instagram** Team Member-focused channel
- ***UO News Weekly*** the latest news emailed to you
- **UO News Wire** on displays across property

Stay Tuned!

More details on this exciting new era of staying connected to your life at UO will be coming soon!

TeamPark Expansion Begins Monday, August 13

Traffic Patterns Will Shift in the Main Parking Lot



Teams are preparing the main Team Member lot for the expansion of the TeamPark garage, with barricades installed early this week. The expansion will be completed toward the end of this year.

While construction is underway, we are anticipating that all available parking spots in TeamPark and the main Team Member parking lot will be full as early as 10:00am on weekdays, at which point Team Members will be directed to park in CityWalk. We will provide a Team Member shuttle between CityWalk and Gate 2 on days when the main lot and TeamPark are completely filled.

ACCESS TEAMPARK UPPER LEVELS VIA TEMPORARY RAMP ACCESS LANE

The northernmost row of spaces in the existing garage will be converted to a driving lane allowing Team Members to access the ramp to upper levels.

ALWAYS USE CROSSWALKS TO TRAVEL BETWEEN TEAMPARK AND B-110

For your safety, please do not cross Universal Studios Plaza unless you are using the elevated crosswalk (on Level 2 of TeamPark) or the roadway crosswalk, closer to Gate 1. The Emergency exit on Level 1 of TeamPark is not an approved pedestrian route for crossing the road going toward B-110.

PLAN AHEAD - AND CONSIDER PARKING AT CITYWALK

To ensure you are able to find parking, allow additional time to get to work. You may want to consider proceeding directly to our main resort parking structures, located at the entrance to CityWalk. Thank you for your patience and flexibility while construction is underway!

Get maps, logistical information, and construction updates at **UOTeam.com/parking**

uonews

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Production and Layout **Doug McKee**
Associate Writers **McLean Alley**, **Kyle Fairhurst**, **Olen Humphries**

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1000 Universal Studios Plaza • Orlando, FL 32819 | Phone: **407-224-5078** • **www.UOTeam.com**

MATERIAL MAY NOT BE REPRODUCED IN ANY FORMAT WITHOUT EXPRESS WRITTEN CONSENT OF UNIVERSAL ORLANDO RESORT™ .

Note: Dates, times, pricing, locations, and other details are subject to change. Please visit UOTeam.com for updates to the online version.

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